

What should I expect after each session by way of documentation?

The OMT will document any new chief complaints, any new clinical findings, the patient's progress, compliance with the myofunctional program and Vivos appliance wear, and any questions or concerns the patient and or the OMT might have for the providing doctor.

What happens if the patient expresses concern about their appliance or overall treatment to the OMT?

Any concerns or questions about the patient's appliance will be communicated to the treating doctor and documented on the patient's Vivos Aire portal.

What happens if patients are inappropriate or abusive?

The OMT can refuse to treat a patient and/or terminate patient from the myofunctional program. Before any decision is to be made on how to handle a patient, the treating doctor will be notified. (All sessions will be recorded and can be shared with the patient's treating doctor.)

What happens if patient loses their myofunctional tools?

Doctors will be able to purchase individual myofunctional tools in the Vivos Aire portal. Additionally, they are encouraged to have a stock of myofunctional tools on hand in their office at all times.

Will the OMT (orofacial myofunctional therapist) be advising my patient on the usage of any Vivos appliance?

No. That is not in the OMT's scope of practice. Any advice on the Vivos appliance should be given solely by the providing doctor.

Is there any insurance coverage for myofunctional therapy?

That would depend on the insurance and location. BIS can help the doctors who are members.

What should the doctor be charging for myofunctional therapy?

As with Vivos appliance therapy, it depends on the provider locations, demographics, patients, and so on. Generally, myofunctional therapy runs between \$1,750 and \$2,500.

How much is it to enroll?

To launch the new service, Vivos is offering Vivos Providers for a limited time the introductory pricing of \$999 per patient enrollment. After that, the regular price will be \$1,199.

Can the patient enroll or pay Vivos directly for service?

No. Vivos will not take payment directly from the patient and will not treat a patient for OMT without a licensed treating clinician's supervision.

I want to enroll a patient into MyoCorrect but don't have all of the required records to set up a new patient profile on Vivos Aire. Can I bypass that?

Not today. All Vivos providers who wish to enroll their patients in MyoCorrect must take a full set of records required for Vivos Aire.

Do I have to enroll my Vivos patients into MyoCorrect?

No. However, it is highly recommended and is proving to be a pivotal component of improving and accelerating all Vivos appliance therapy outcomes.

If I enroll a patient, will they stick with the same OMT throughout all of their sessions?

Generally, no. Vivos will assign an OMT hygienist to oversee the progress of the patient throughout their MyoCorrect journey, but a single patient may work with two or more OMTs throughout their therapy.

How do the patients schedule the consultation and follow-up sessions?

Providers will schedule the initial consultation with the Vivos OMT and the patient via Calendly. Upon enrollment through Vivos Aire, the provider will receive an email notification with the link to the first consultation. At the initial consultation, the OMT and patient will schedule out the recurring sessions from there.

What does the patient need from a technology standpoint in order to be ready for a consultation or session?

We conduct our sessions via Zoom. Patients will need to have access to a quiet place with good lighting, a reliable high-speed internet connection, and a device with speakers and a mic. They will need to have Zoom ready to go via the Zoom app or a browser.

What if the patient is late?

We book patients in a tight time frame in order to accommodate a large number of patients. OMTs will wait on the Zoom meeting for 10 minutes; after that, they may leave the meeting and document that the patient did not show.

We recommend the patient be on the webinar five to ten minutes early in case there are any audio or visual issues they need to work out prior to the session.

What if the patient is a no-show?

The patient will not be offered a makeup session.

How will MyoCorrect work with the current NeoHealth OMT training offered by Vivos through The Vivos Institute?

We believe that myofunctional therapy should be incorporated with the treatment of nearly every patient who qualifies for Vivos appliance therapy. As such, education and creating awareness of the importance of myofunctional therapy is something that we want to be a part of. We will continue to offer providers and their teams the NeoHealth OMT training program if they wish to attend.


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